

# Health, Adult Social Care, Communities and Citizenship Scrutiny Sub- Committee

Monday 25 March 2013

7.00 pm

Ground Floor Meeting Room G02A - 160 Tooley Street, London SE1  
2QH

## Supplemental Agenda 2

### List of Contents

Item No.	Title	Page No.
5.	<b>Health Services in Dulwich</b> Improving Health Services in Dulwich and the Surrounding Areas – stakeholder list for consultation is attached	1 - 19
7.	<b>Hospital Local Accounts</b> The Quality Account priorities of King's College Hospital are attached.	20 - 30

#### Contact

Julie Timbrell on 020 7525 0514 or email: [julie.timbrell@southwark.gov.uk](mailto:julie.timbrell@southwark.gov.uk)

Date: 22 March 2013

## Appendix 1: Stakeholder list and level of involvement

This stakeholder list outlines the organisations and individuals we aim to involve in our consultation in some way. It is not a static list and will be revisited, reviewed and updated throughout the consultation on a regular basis.

*Many of those in Group A will be contacted via intermediary organisations such as Community Action Southwark.*

*In addition, distribution is taking place to 300 local outlets including cafes, libraries, community centres and other places that people visit regularly.*

GROUPS	TITLE/STATUS	GROUP A Made aware	GROUP B Actively engaged	GROUP C Help to promote
<b>PATIENT PARTICIPATION GROUPS &amp; GP SURGERIES</b>				
306 Medical Centre		x	x	x
Albion Street Group Practice		x		x
Artesian Health Centre ( Main Site Decima Street)		x		x
Avicenna Health Centre		x		x
Aylesbury Partnership Commercial Way Surgery		x		x
Aylesbury Partnership The Aylesbury Medical Centre		x		x
Aylesbury Partnership The Dun Cow Surgery		x		x
Bermondsey & Landowne MM ( Branch Site at Artesian)		x		x
Bermondsey Spa Medical Practice		x		x
Blackfriars Medical Practice		x		x
Borough Medical Centre (Dr Misra)		x		x
Borough Medical Centre (Dr Sharma)		x		x
Camberwell Green Surgery		x		x
DMC Chadwick Road		x	x	x
Dr Bradford & Partners		x		x
Dr Sinha & Partner		x		x
DR SL LEE		x		x
Dulwich Medical Centre (Crystal Palace Road)		x	x	x
East Dulwich Primary Care Centre - Dr Sarma		x	x	x
Elm Lodge Surgery		x	x	x
Falmouth Road Group Practice		x		x
Forest Hill Group Practice		x	x	x
Hurley Group Practice at the Lister		x		x
Lister Primary Care Centre (Dr Arumugaraasah)		x		x

Lister Primary Care Centre (Dr Hossain)		x		x
Lister primary Care Centre (Dr Ullah)		x		x
Manor Place Surgery		x		x
Melbourne Grove Medical Practice		x	x	x
New Mill Street Surgery		x		x
Old Kent Road Surgery		x		x
Park Medical Centre		x		x
Parkside Medical Centre		x		x
Penrose Surgery		x		x
Princess Street Group Practice		x		x
Paxton Green Surgery		x	x	x
Queens Road PHS Practice		x		x
Silverlock Medical Centre		x		x
Sir John Kirk Close Surgery		x		x
St Giles Surgery (Dr Patel)		x		x
St Giles Surgery (Dr Virji)		x		x
St James Church Surgery		x		x
Sternhall Lane Surgery		x	x	x
Surrey Docks Health Centre.		x		x
The Acorn Surgery		x		x
The Gardens Surgery		x	x	x
The Gaumont House Surgery		x		x
The Grange Road Practice		x		x
The Hambleden Clinic		x	x	x
The Lordship Lane Surgery		x		x
The Nunhead Surgery		x	x	x
The Trafalgar Surgery		x		x
The Villa Street Medical Centre		x		x
<b>SECONDARY SCHOOLS</b>				<b>x</b>
Alley's School		x		x
ARK Globe Academy		x		x
Bacon's College		x		x
Bredinghurst School		x		x
Cavendish School		x		x
Chrysolyte Independent Christian School		x		x
Charter School		x		x
City of London Academy (Southwark)		x		x
Dulwich College		x		x
Dulwich College Preparatory School		x		x
Evelina Hospital School		x		x
Harris Academy at Peckham		x		x
Harris Academy Bermondsey		x		x
Harris Boys' Academy East Dulwich		x		x
Harris Girls' Academy East Dulwich		x		x
Highshore School		x		x
James Allen's Girls' School		x		x
Kingsdale Foundation School		x		x
New Hope Christian Academy		x		x
Notre Dame Roman Catholic Girls' School		x		x
Sacred Heart Roman Catholic Secondary School		x		x
Spa School		x		x
St Michael and All Angels CofE Academy		x		x
St Michael's Catholic College		x		x
St Saviour's and St Olave's Church of England School		x		x

The From Boyhood To Manhood Foundation		x		x
The St Thomas the Apostle College		x		x
Tuke School		x		x
Walworth Academy		x		x
<b>PRIMARY SCHOOLS</b>				
Albion Primary School		x		x
Alfred Salter Primary School		x		x
Alleyn's School		x		x
ARK Globe Academy		x		x
Bellenden Primary School		x		x
Beormund Primary School		x		x
Bessemer Grange Primary School		x		x
Boutcher Church of England Primary School		x		x
Brunswick Park Primary School		x		x
Camelot Primary School		x		x
Charles Dickens Primary School		x		x
Charlotte Sharman Primary School		x		x
Cherry Garden School		x		x
Chrysolyte Independent Christian School		x		x
Cobourg Primary School		x		x
Comber Grove School		x		x
Crampton School		x		x
Crawford Primary School		x		x
Dog Kennel Hill School		x		x
Dulwich College		x		x
Dulwich College Preparatory School		x		x
Dulwich Hamlet Junior School		x	x	x
Dulwich Village Church of England Infants' School		x		x
English Martyrs Roman Catholic Primary School		x		x
Evelina Hospital School		x		x
Friars Primary Foundation School		x		x
Gloucester School		x		x
Goodrich Community Primary School		x		x
Goose Green Primary School		x		x
Grange Primary School		x		x
Harris Primary Academy Peckham Park		x		x
Harris Primary Free School Peckham		x		x
Haymerle School		x		x
Heber Primary School		x		x
Herne Hill School		x		x
Hollydale Primary School		x		x
Ilderton Primary School		x		x
Ivydale Primary School		x		x
James Allen's Girls' School		x		x
John Donne Primary School		x		x
John Ruskin Primary School and Language Classes		x		x
Keyworth Primary School		x		x
Langbourne Primary School		x		x
London Christian School		x		x
Lyndhurst Primary School		x		x
Michael Faraday School		x		x

New Hope Christian Academy		x		x
Oliver Goldsmith Primary School		x		x
Peter Hills with St Mary's and St Paul's CofE Primary School		x		x
Phoenix Primary School		x		x
Pilgrims' Way Primary School		x		x
Redriff Primary School		x		x
Riverside Primary School		x		x
Robert Browning Primary School		x		x
Rotherhithe Primary School		x		x
Rye Oak School		x		x
Snowsfields Primary School		x		x
Southwark Free School		x		x
Southwark Park School		x		x
St Anthony's Catholic Primary School		x		x
St Francesca Cabrini Primary School		x		x
St Francis RC Primary School		x		x
St George's Cathedral Catholic Primary School		x		x
St George's Church of England Primary School		x		x
St James' Church of England Primary School		x		x
St James the Great Roman Catholic Primary School		x		x
St Johns' and St Clements Church of England Primary School		x		x
St John's Roman Catholic Primary School		x		x
St John's Walworth Church of England Primary School		x		x
St Joseph's Catholic Infants School		x		x
St Joseph's Catholic Junior School		x		x
St Joseph's Catholic Primary School		x		x
St Joseph's Catholic Primary School		x		x
St Joseph's Roman Catholic Primary School		x		x
St Jude's Church of England Primary School		x		x
St Mary Magdalene Church of England Primary School		x		x
St Paul's Church of England Primary School, Walworth		x		x
St Peter's Church of England Primary School		x		x
Surrey Square Primary School		x		x
The Cathedral School of St Saviour and St Mary Overy		x		x
The Villa		x		x
Tower Bridge Primary School		x		x
Townsend Primary School		x		x
Victory School		x		x
<b>NURSERIES</b>				<b>x</b>
Alleyn Community Playgroup		x		x
Alleyns Junior School		x		x
Amott Rd Pre-School		x		x
Ann Bernadt Early Years Centre		x		x
Aylesbury Early Years Centre		x		x

Aylesbury Pre School		x		x
Bermondsey Community Nursery		x		x
Bird-In-Bush Community Centre		x		x
Bishops House Early Years Centre		x		x
Blossoms Montessori		x		x
Bojangles Nursery School		x		x
Bosco Playgroup		x		x
Bright Horizon Family Solution		x		x
Bright Horizons Family Solutions Ltd		x		x
Buds Pre School		x		x
Butterfly Playgroup		x		x
Camberwell Grove Eyc		x		x
Caribb Afterschool Project		x		x
Castlemead Pre-School		x		x
Charterhouse In Southwark Arc Nurse		x		x
Chellowdene Nursery		x		x
Cherrytree Montessori		x		x
Chrysolyte Independent Christian Sc		x		x
Colombo Street Playgroup		x		x
Colourbox Childcare (Nursery)		x		x
Copleston Childrens Centre		x		x
Creative Minds Nursery		x		x
CTY Mount Zion Nursery		x		x
Dulwich College Kindergarten and Infant School		x		x
Dulwich College Preparatory School		x		x
Dulwich Montessori Pre School Playg		x		x
Dulwich Village Pre-School		x		x
Dulwich Wood Nursery School		x		x
Dyason Preschool		x		x
Eaglets Childrens Nursery		x		x
East Dulwich Community Nursery		x		x
Elephant & Castle Day Nursery		x		x
Elibariki Day Nursery		x		x
Excel Childcare Services		x		x
First Steps Montessori Day Nursery		x		x
Fountain Children Centre		x		x
Gosling Day Nursery		x		x
Grove Children & Family Centre		x		x
Gumboots Community Nursery		x		x
Guys Day Nursery		x		x
Half Moon Montessori Playgroup		x		x
Half Pints Playgroup		x		x
Halfmoon Montessori Nursery		x		x
Happy Faces Nursery		x		x
Herne Hill School		x		x
Humpty Dumpty Nursery		x		x
If...@Thebeormund		x		x
James Allens Pre-Prep School		x		x
Kinderella Pre School		x		x
King S Heathday Nursery		x		x
Kings College Hospital Day Nursry		x		x
Kintore Way Children's Centre		x		x
Lawnside Playgroup		x		x
Linden Playgroup		x		x

Little Acorns		x		x
Little Climbers Nursery		x		x
Little Fingers Montessori Nursery		x		x
Little Fingers Montessori Playgroup		x		x
Little Flower Montessori Playgroup		x		x
Little Saints Comprehensive Nursery School		x		x
Little Winners		x		x
Lympstone Early Years Centre		x		x
Magic Roundabout Nurseries Ltd		x		x
Mary Chowdhury		x		x
Merryfield Early Years Centre		x		x
Mine N Yurs Early RC		x		x
Mother Goose Daycare (Mg1)		x		x
Mother Goose Nurseries		x		x
Mother Goose Nursery (Upland)		x		x
Mother Goose Nursery(Mg4)		x		x
Nell Gwynn Nursery School		x		x
Nellys Nursery		x		x
Ngozi Nursery		x		x
Nunhead Green Early Years Centre		x		x
Oak Tree Nursery		x		x
Orchard Family Centre Pre-School		x		x
Our Precious Ones		x		x
Peckham Rye Day Nursery		x		x
Playshack		x		x
Precious Promise		x		x
Priscilla Madubuko		x		x
Rainbow Childrens Centre		x		x
Rockingham Community Day Nursery		x		x
Rockingham Pre-School		x		x
Rosalind Community Nursery		x		x
Rotherhithe Children and Family Centre		x		x
Scallywags		x		x
Scarecrows Day Nursery		x		x
Seytos Day Nursery		x		x
Seytos Nursery		x		x
Skallywags Nursery		x		x
Slam NHS Trust Nursery		x		x
South Bank University Nursery		x		x
South East Montessori Nursery		x		x
Southwark College Nursery		x		x
Springfield Christian Day Nursery		x		x
Springfield Christian School		x		x
Src Community Centre		x		x
Src Nursery		x		x
St Faiths Playgroup		x		x
St Faiths Preschool		x		x
St James Pre-School		x		x
St John Montessori Nursery		x		x
St John Pre-School		x		x
St Judes Playgroup		x		x
St Judes Pre-School		x		x
St Marys Pre-School		x		x
St Wilfreds Montessori Nursery		x		x

St Wilfreds Montessori Preschool		x		x
Sumner Nursery School		x		x
Sunshine Corner Playgroup		x		x
Surrey Docks Playgroup		x		x
Tadworth Playgroup		x		x
Tenda Road Early Years Centre		x		x
The Ark Pre School		x		x
The London Institute		x		x
The Mustard Seed Christian Pre School		x		x
The Puddleduck Nursery		x		x
The Villa Nursery		x		x
Trinity Day Nursery		x		x
Upland Pre School		x		x
Welcome Community Nursery		x		x
Whitefield Pre-School		x		x
Whitefield Pre-School Playgroup		x		x
Whitstable Early Years Centre		x		x

CHURCH GROUPS				
Bermondsey Methodist Central Hall		x		
Bethany Fellowship Of Great Britain		x		
Brotherhood Of The Cross & Star		x		
Browning Street Independent Church		x		
Calvary Temple United Pentecostal Church		x		
Celestial Church Of Christ		x		
Celestial Church Of Christ		x		
Christ Apostolic Church		x		
Christ Church		x		
Christ Divine Ministry		x		
Christchurch United Methodist Church Centre		x		
Church Of Our Lady Of Immaculate Conception		x		
Church Of Our Lady Of The Immaculate Conception		x		
City Hope Church		x		
Cliwom Sanctuary Of Praise		x		
Communion Of Saints Evangelical Church		x		
Copleston Centre Church		x		
Crossway United Reformed Church		x		
Dulwich Grove United Reform Church		x		
Elim Pentecostal Church		x		
English Martyrs R C Church		x		
Finnish Church In London		x		
Finnish Church In London		x		
Gospel Faith Mission		x		
Gospel Of Peace International Ministries		x		
Grace Outreach Church		x		
Haddon Hall Baptist Church		x		
Heartbeat International Community & Christian Cent		x		
Heartbeat International Community & Christian Centre		x		
Heaton Road Church		x		
Herne Hill Baptist Church		x		



Herne Hill United Church	x		
Herne Hill United Church Methodist Reformed	x		
Jubilee Christian Centre	x		
Jubilee International Church	x		
Merton Park Baptist Church	x		
Most Holy Trinity R C Church	x		
Muslim Association Of Nigeria	x		
New Life Assembly	x		
North Peckham Baptist Church	x		
Norwegian Church & Seamans Mission	x		
Our Lady Of La Salette R C Church	x		
Our Lady Of Sorrows R C Church	x		
Peckham Islamic Centre	x		
Peckham Methodist Church	x		
Peckham Rye Tabernacle Baptist Church	x		
Pleuma Outreach Ministries	x		
River Of Life Centre	x		
Rye Lane Baptist Chapel	x		
Sacred Heart Of Jesus R C Church	x		
Seventh Day Adventist Church	x		
South London Temple	x		
Southwark Cathedral	x		
Southwark R C Diocese	x		
St Antony With St Silas C Of E Church	x		
St Barnabas Parish Hall	x		
St Christophers C Of E Church	x		
St Clement With St Peter (Dulwich)	x		
St Georges Church	x		
St James R C Church	x		
St James Rc Church	x		
St John C Of E Church	x		
St John C Of E Church	x		
St John With St Andrew Anglican Church	x		
St Johns Parish Office	x		
St Lukes C Of E Church	x		
St Margaret Clitherow R C Church	x		
St Mary Magdalene C Of E Church	x		
St Mary's C Of E Church	x		
St Marys Greek Orthodox Church	x		
St Matthews Church	x		
St Michaels Church	x		
St Michaels Eripean Orthodox Church	x		
St Michaels Eritrean Orthodox Church	x		
St Pauls Parish Office	x		
St Peter & The Guardian Angels R C Church	x		
St Peters C Of E Church	x		
St Philip With St Mark C Of E Church	x		
St Stephens C Of E Church	x		
St Thomas More R C Church	x		
St Thomas The Apostle R C Church	x		
St Wilfrid Church	x		
Swedish Seamens Mission	x		
The Apostolic Faith Church	x		
The Barnabas Centre	x		

The Finnish Church		x		
The Latter-Rain Outpouring Revival Church		x		
The Salvation Army		x		
The Salvation Army		x		
The Salvation Army		x		
The Secretary St Marys Greek Church		x		
The Well Community Church		x		
Universal Church Of The Kingdom Of God		x		
Victory Life Bible Church		x		
Vision For Zion Ministries		x		
Wall Of Praise Christian Centre		x		
Most Precious Blood R C Church		x		
<b>DULWICH HOSPITAL SERVICES - ADMIN (A) AND CLERICAL (C) GROUPS</b>				
Adult therapy rehabilitation (A)		x	x	x
Bladder and bowel specialist nursing service (A & C)		x	x	x
Care home support team (A)		x	x	x
Child nutrition and dietetics (A)		x	x	x
Dulwich district nurses (A)		x	x	x
Dulwich health visitors (A)		x	x	x
Heart failure team (A)		x	x	x
Health Visiting team (A)		x	x	x
Multiple sclerosis specialist nursing service (A & C)		x	x	x
Occupational Therapy & Social Care for physical disabilities (A)		x	x	x
Southwark diabetes team (C)		x	x	x
Southwark neuro-rehabilitation team (A)		x	x	x
Tissue viability specialist nurses (A)		x	x	x
Young persons' disability team (A)		x	x	x
Rapid response team (A)		x	x	x
<b>VOLUNTARY SECTOR GROUPS</b>				
1st Place Children & Parents Centre		x		
A4A (Action 4 Advocacy) -		x		
A4e Independent Living Service		x		
AAAS Afro, Asian Advice Service		x		
Aaina Women's Group		x	x	
Abbeyfield Rotherhithe Society Ltd		x		
Action for Blind People		x		
Action Space		x		
ACTIONPLUS FOUNDATION (UK)		x		
Age UK Access for Black, Asian and minority Ethnic Elders		x		
Age UK Black Elders Group		x		
Age UK England		x		
Age UK Help at Home Service		x		
Age UK Lewisham and Southwark		x		
Age UK Self directed Support Service		x		
Age UK Stones End Day Centre		x		
Age UK Wellbeing at home project		x		
Age UK Wellbeing Planning Service		x		
Age UK- Yalding Project SE16 3TY & Lime Tree SE15 2DL		x		

Age UK-Happy feet, toenail cutting service.		x		
Age UK/ Southwark Pensioners IAA		x		
Albrighton Community Association		x		
Alcoholic's Anonymous		x		
Alzheimer's Society		x		
Alzheimer's Society		x		
Alzheimer's Society		x		
Alzheimer's Society		x		
Amader Bhoishot-Our Future		x		
Applegarthhouse TMC		x		
Ashbourne Centre		x		
ATD Fourth World		x		
Beautiful Octopus and Squidz Club		x		
BEC Learning For Life		x		
Bede Centre - Accessible Sports		x		
Bede House Association		x		
BEDE House Learning Dissabilities service		x		
BEDE House- Starfish Project		x		
Bermondsey Community Nursery		x		
Bethwin Road Playground		x		
Birkbeck, University of London		x		
Blackfriars Advice Centre		x		
Blackfriars Advice Centre		x		
Blackfriars Settlement		x		
Blackfriars Settlement		x		
Blindaid		x		
Bubble Club		x		
CAB Southwark Citizens Advice Bereaux		x		
CAB Southwark Council Leaseholders Service		x		
CAB Southwark Immigration Advice		x		
CALM London		x		
Camberwell After School Project		x		
Camberwell Community Council		x	x	
Cambridge House		x	x	x
Cambridge House & Orchard Hill College- Introduction to College Course		x		
Cambridge House- 19 Plus		x		
Cambridge House- Holiday Activity Scheme		x		
Cambridge House- Saturday Arts Club		x		
CAP - Christians Against poverty		x		
Catch22 Kickstart		x		
Certitude My Breaks Community Connect		x		
Certitude My Breaks Holidays		x		
Certitude Travel Buddy Scheme		x		
Choice Support		x	x	
Churches in South Southwark		x	x	
Coin Street Centre Trust		x		
Community Action Southwark		x	x	
Community Coffee Morning at All Saints West Dulwich		x	x	
Community Legal Advice		x		

Community Network - The Power of Speech		x		
Contact A Family		x		
Cool Tan Arts		x	x	
Cool2Care		x		
Copleston Maintaining Health Partnership (CMHP)		x		
Coral Dance Company		x		
COVO Connecting Voices		x		
Creative Therapies Project		x		
Crossroads Care South Thames		x		
Crossways		x		
CTA Ltd. Council Tax Advisors		x		
Darwin Court		x		
Deaf Positives- Professional deaf services		x		
Diabetes UK advocacy service		x		
Dial a Ride		x		
DirectGov - Public Services in one place		x		
Disability Advice Service - DIAL		x		
Disability Forum		x	x	
Disability Law Service		x		
Domestic Violence Intervention Project. (DVIP)		x		
Dragon Cafe		x		
Dulwich Community Council		x	x	
Dulwich Helpline		x	x	
Dulwich Helpline		x	x	
Dulwich Helpline and Southwark Churches Care		x		
Dulwich Society		x	x	
EAC Elderly Accommodation Counsel		x		
Eclectic Productions		x		
El Duende Ltd		x		
Elephant Jobs		x		
Elibariki - domiciliary care		x		
Elim House Day Community Venture (formerley known as BEGS)+A29		x		
Enara		x		
Entelechy Arts		x		
Ethnic Health Foundation (EHF)		x		
Faces in Focus		x		
Faces in Focus		x		
Family Action Southwark Newpin		x		
Family Mosaic (In Touch)		x		
Family Mosaic Ivydale Road		x		
Forum for Equality and Human Rights in Southwark		x	x	
Foundation66- Southwark Alcohol Service		x		
Fred Francis Day Centre		x		
Freedom Pass		x		
Friends of the Elderly		x		
Gable Healthcare		x		
GLUE		x		
Golden Oldies		x		

Goose Green		x		
Gumboots Community Nursery		x		
HAIL TD		x		
Halfpints Pre-school		x		
HEADWAY SE London/NW Kent		x		
Hestia		x		
Holmdene Housing Ltd		x		
Home-Start Southwark		x		
Homelesslondon.org		x		
Homeshare- Crossroads Care		x		
HopeWay Ministries International		x		
Housing Options		x		
Housingcare.org		x		
In Control		x		
Inspire		x		
InSpire at St Peter's		x		
Kensington Leisure Centre		x		
Key Ring- Skills for independent Living		x		
Kindred Minds		x		
Knitting & Nattering		x		
Lambeth College		x		
Lambeth Mencap		x		
Lambeth Mencap		x		
Lambeth Mencap		x		
Late Spring- Bereavement Peer Support group		x		
Latin American Disabled People's Project		x		
Latin American Women Rights Service. LAWRS		x		
LAWRS		x		
League of Friends at Dulwich Hospital		x	x	
Leonard Cheshire Disability		x		
LGBT forum		x	x	
Lifelong Family Links (ex-Lambeth Family Link)		x		
Link Southwark		x	x	x
LionHeart In The Community		x		
Local Accountancy Project		x		
London Care - domiciliary care		x		
London College of Buisness Management & Information Technology		x		
London South Bank University Legal Advice		x		
London Wildlife Trust - Growing Out project.		x		
London Youth Support Trust		x		
Look Ahead Care & Support		x		
Look Ahead Housing and Care - Gateway Foyer		x		
Lorrimore Drop-in/ Community Centre		x		
Majlish		x		
Marshall Street leisure centre		x		
Mary Ward Legal Centre		x		
Mayhem tmc Limited		x		
MENCAP - Direct		x		

Metropolitan - Seasons		x		
Metropolitan Support Trust		x		
Millwall Community Scheme		x		
Mind - Legal Advice service		x		
Mind -Infoline		x		
MIND User Council		x	x	
Money Advice Service		x		
Multi-Lingual Community Rights Shop		x		
Nation Creative Community Interest Company		x		
National Domestic Violence Helpline		x		
Nexus		x		
NHS Direct		x		
Nigerian Community Centre, 46 New Cross Rd, SE14 5DB		x		
Nunhead Carers Group (Practice based)		x	x	
OBAC		x		
Odyssey		x		
One Support - One Housing Group		x		
Opendoor Resource Centre		x		
Orchard Hill College		x		
Palm Tree Academy		x		
Paxton green time bank		x		
PB Partners		x		
Peckham Rye and Nunhead Community Council		x	x	
Peckham Voluntary Sector Forum (PVSF)		x		
Penderel's Trust Payroll Bureau		x		
Pensioners Forum & Southwark Pensions Action Group		x	x	
PHASES Social Enterprise		x		
PLUS		x		
Pre-School Learning Alliance (Southwark Sub-Committee)		x		
Project Search		x		
Property Home Swaps		x		
Queens Rd, Day Centre		x		
Rathbone Society		x		
Red Kite Learning		x		
Rethink, Carer's Support Project. Southwark		x		
Rewrite		x		
Riverside Day Centre (Camden Society)		x		
RNIB		x		
Robust Training		x		
S H P: Tenancy Support Project		x		
Saffronlands Homes		x		
Salmon Youth Group		x		
Samaritan's		x		
Sanctuary Carr-Gomm		x		
Scotcare		x		
SDA advice & Info		x		
SDA Domiciliary Home Care		x		
SDA Macmillan Care		x		
SDA Personal Development		x		

SDA Volunteer Service		x		
Share Think and Act cic		x		
SHP		x		
Sickle Cell & Young Stroke Survivors		x		
Solace Advocacy and Support Services (SASS)		x		
South Asian Elderly Organisation		x		
South Asian Elderly Organisation		x		
South London and Maudsley NHS Trust Mental health Older Adults and Dementia CAG		x		
South London and Maudsley NHS Trust Trust User Council Strategic group		x	x	
Southark Social Services - Physical Disability - Occupational Therapists - Safeguarding Coordinator		x		
Southern Housing Group		x		
Southside Rehab Ltd		x		
Southside Young Leaders' Academy		x		
Southwark Advice Plus (leonard Cheshire Disability)		x		
Southwark Arbitration Service		x		
Southwark CAB Service		x		
Southwark Carers		x	x	
Southwark Centre for Independent Living (SCiL)		x		
Southwark Churches Care		x		
Southwark Circle		x		
Southwark College		x		
Southwark Council Adult Learning Service.		x		
Southwark Council Support for Older People - Social Services		x		
Southwark Cypriot Day Centre		x		
Southwark Day Centre for Asylum Seekers		x		
Southwark Disablement Association		x		
Southwark Housing Options Service -		x		
Southwark Irish Pensioners Project		x		
Southwark Irish Pensioners Project		x		
Southwark Law Centre		x		
Southwark Law Centre		x		
Southwark Mediation Centre		x		
Southwark Mind		x	x	
Southwark Multi-Faith Forum		x	x	
Southwark Muslim Women Association		x	x	
Southwark Muslim Womens Association		x		
Southwark Pensioners Centre		x	x	
Southwark Pensioners Centre Wellbing & Employment Volunteer Support		x		
Southwark Resource Centre		x		
Southwark Theatres' Education Partnership		x		
Southwark Travellers Action Group		x	x	

Southwark Vietnamese Chinese Community		x		
Southwark Works		x		
Southwark's Benefits Hub - 'Rightfully Yours'		x		
Spare Tyre, Theatre without Prejudice		x		
Speaking Up		x	x	
Speaking Up Southwark		x		
SRC Community Nursery		x		
St. Matthew's Community Centre		x		
Stars in the Sky		x		
Stepping Stones		x		
Straight Talking		x		
Streetvibes Youth		x		
Stroke Care		x		
Surrey Docks Farm		x		
Sustain Services		x		
Tate modern		x		
Taxicard		x		
Thames Homecare		x		
Thames Reach		x		
Thames Reach		x		
The Camden Society/ Toucan Employment/ Bede		x		
The Ernest Foundation		x		
The Maroons Resource Centre		x		
The National Autistic society		x		
The New Aylesbury Trust - Creation		x		
The Oxford & Bermondsey Club		x		
The Prince's Trust		x		
The Princes Trust- Fairbridge programme		x		
The Reader Organisation		x		
The Royal British Legion		x		
The Staying Well Services (Southwark)		x		
The Westminster Society		x		
Theatre Peckham		x		
Three C's		x		
Tideway Sailability		x		
Time & Talents		x		
Time and Talents Association		x		
Toucan Employment		x		
Toucan Employment		x		
Tourism for All		x		
Transport for All		x		
Treasure House London		x		
Trinity College Centre		x		
United St. Saviours Charity		x		
Victim Support		x		
Vietnamese Women's Group		x		
Vitalise Holidays		x		
Volunteer Centre Southwark		x		
Volunteer Reading Help		x		
Walworth Garden Farm		x		
Waterfront Leisure Centre		x		

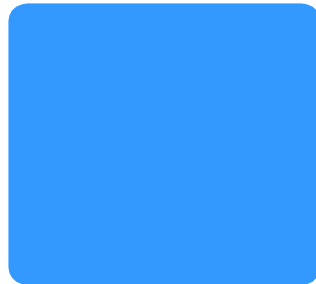


Wellconnect Community Interest Company		x		
West African Community and Faith groups via places of worship		x	x	
Wheels for Wellbeing		x		
Working With Men		x		
World Of Hope		x		
WPF Therapy		x		
WPF Therapy		x		
Youth Learning Network Ltd		x		
<b>DULWICH AREA COUNCILLORS</b>				
Althea Smith	Nunhead Labour	x	x	
Andy Simmons	College Ward Labour	x	x	
David Noakes	Lib Dem - health	x	x	
Dora Dixon-Fyle	Cabinet Member - health	x	x	
Fiona Colley	Nunhead Labour	x	x	
Gavin Edwards	Labour Peckham Rye	x	x	
Helen Hayes	Labour College	x	x	
James Barber	Lib Dem East Dulwich	x	x	
Jonathan Mitchell	Lib Dem East Dulwich	x	x	
Lewis Robinson	Con, College & Chair, Dulwich Community Council	x	x	
Makr Glover	Labour The Lane	x	x	
Michael Mitchell	Village Chief Whip Conservatives	x	x	
Nick Dolezal	Labour The Lane	x	x	
Peter John	Labour South Cwell & Leader	x	x	
Renata Hamvas	Labour Peckham Rye	x	x	
Robin Crookshank-Hilton	Lib Dem Village	x	x	
Rosie Shimmell	Lib Dem East Dulwich	x	x	
Stephen Govier	Ind South Camberwell	x	x	
Sunil Chopras	Nunhead Labour	x	x	
Toby Eckersley	Conservative Village	x	x	
Veronica Ward	Labour South Camberwell	x	x	
Victoria Mills	Labour Peckham Rye	x	x	
<b>OTHER COUNCILLORS</b>				
Abdul Mohamed	Labour	x		x
Adele Morris	Lib Dem	x		x
Anood Al-Samerai	Lib Dem	x		x
Barrie Hargrove	Labour	x		x
Catherine Bowman	Lib Dem	x		x
Catherine McDonald	Labour	x		x
Claire Hickson	Labour	x		x
Cleo Soanes	Labour	x		x
Columba Blango	Lib Dem	x		x
Dan Garfield	Labour	x		x
Darren Merrill	Labour - East Walworth	x		x
David Hubber	Lib Dem	x		x
Denise Capstick	Lib Dem	x		x
Dora Dixon Fyle	Labour	x		x
Eliza Mann	Lib Dem	x		x

Emmanuale Oyewole (Rev)	Labour	x		x
Geoffrey Thornton	Lib Dem	x		x
Graham Neale	Lib Dem	x		x
Helen Morrissey	Labour - East Walworth	x		x
Ian Wingfield	Labour - Brunswick Park	x		x
Jeff Hook	Lib Dem	x		x
Kevin Ahearn	Labour	x		x
Linda Manchester	Lib Dem	x		x
Lisa Rajan	Lib Dem	x		x
Lorraine Lauder MBE	Labour	x		x
Machael Situ	Labour	x		x
Mark Gettleson	Lib Dem	x		x
Mark Williams	Labour - Brunswick Park	x		x
Martin Seaton	Labour - East Walworth	x		x
Michael Adewale Bukola	Lib Dem	x		x
Neil Coyle	Labour	x		x
Nick Stanton	Lib Dem	x		x
Norma Gibbes	Labour - Brunswick Park	x		x
Patrick Diamond	Labour	x		x
Paul Kyriacou	Lib Dem	x		x
Poaul Noblet	Lib Dem	x		x
Poddy Clark	Lib Dem	x		x
Richard Livingstone	Labour	x		x
Tayo Situ	Labour	x		x
Tim McNally	Lib Dem	x		x
Wilma Nelson	Lib Dem	x		x
<b>LAMBETH GP PRACTICES</b>				
Akerman Medical Practice		x		x
Baldry Gardens Family Practice		x		x
Beckett House Practice		x		x
Binfield Road Surgery		x		x
Brixton Hill Group Practice		x		x
Brockwell Park Surgery		x		x
Clapham Park Group Practice		x		x
Courtyard Surgery		x		x
Crown Dale Medical Centre		x		x
Dr Curran & Partners		x		x
Dr Gunasuntharam & Partners		x		x
Dr Irani		x		x
Dr Masterton & Partners Surgery		x		x
Dr Sanatamaria		x		x
Dr Wickremesinghe & Partners		x		x
Edith Cavell Surgery		x		x
Grafton Square SURGERY		x		x
Herne Hill Group Practice		x	x	x
Herne Hill Road Medical Practice		x		x
Hetherington Group Practice		x		x
Hurley Clinic		x		x
Hurley Group At Streatham Place		x		x
Knights Hill Surgery		x		x
Lambeth Walk Group Practice		x		x

Mawbey Group Practice		x	x
Myatts Field Medical Practice		x	x
Norwood Surgery		x	x
Palace Road Surgery		x	x
Pavilion Practice		x	x
Paxton Green Group Practice		x	x
Riverside Medical Centre		x	x
South Lambeth Road Practice		x	x
Springfield Medical Centre		x	x
Stockwell Group Practice		x	x
Streatham Common Group Practice		x	x
Streatham High Practice		x	x
Streatham Hill Group Practice		x	x
The Clapham Family Practice		x	x
The Corner Surgery		x	x
The Deerbrook Surgery		x	x
The Exchange Surgery		x	x
The Iveagh Surgery		x	x
The Rosendale Surgery		x	x
The Sandmere Road Practice		x	x
The Tulse Hill Practice		x	x
The Vale Surgery		x	x
The Vauxhall Surgery		x	x
Valley Road Surgery		x	x
Vassall Medical Centre		x	x
Water Lane Surgery		x	x
Waterloo Health Centre		x	x
<b>LEWISHAM GP PRACTICES</b>		<b>x</b>	<b>x</b>
Amersham Vale Training Practice		x	x
Baring Road Medical Centre		x	x
Bellingham Green Surgery		x	x
Boundfield Medical Centre		x	x
Brockley Road Medical Centre		x	x
Chinbrook Surgery		x	x
Clifton Rise Family Practice		x	x
Deptford Medical Centre		x	x
Deptford Surgery		x	x
Downham Family Medical Practice		x	x
Dr Abraham & Partners		x	x
Dr Batra's Practice		x	x
Dr Berman & Partner		x	x
Dr Entwistle & Partners		x	x
Dr Holloway & Partners		x	x
Dr Israel & Partners		x	x
Dr MacDonagh & Partners		x	x
Dr Thompson & Partners		x	x
GP Led Walk-in Centre New Cross		x	x
Grove Medical Centre		x	x
Hilly Fields Medical Centre		x	x
Honor Oak Group Practice		x	x
Kingfisher Medical Centre		x	x
Lewisham Medical Centre		x	x
Marvels Lane Health Centre		x	x
Muirkirk Surgery		x	x
New Cross Health Centre		x	x

Nightingale Surgery		x		x
Oakview Family Practice		x		x
Parkview Surgery		x		x
Penrose Lee Surgery		x		x
South Lewisham Group Practice		x		x
St Johns medical Centre		x		x
Surrey Docks Health Centre		x		x
Sydenham Green Group Practice		x		x
Sydenham Surgery		x		x
The Jenner Practice		x		x
The Queen Road Partnership		x		x
The Rushey Green Group Practice		x		x
The Vale Medical Centre		x		x
Torridon Road Medical Practice		x		x
Triangle Group Practice		x		x
Wells Park Practice		x		x
Winlaton Surgery		x		x
Woodlands Health Centre		x		x



# Quality Priorities & Accounts

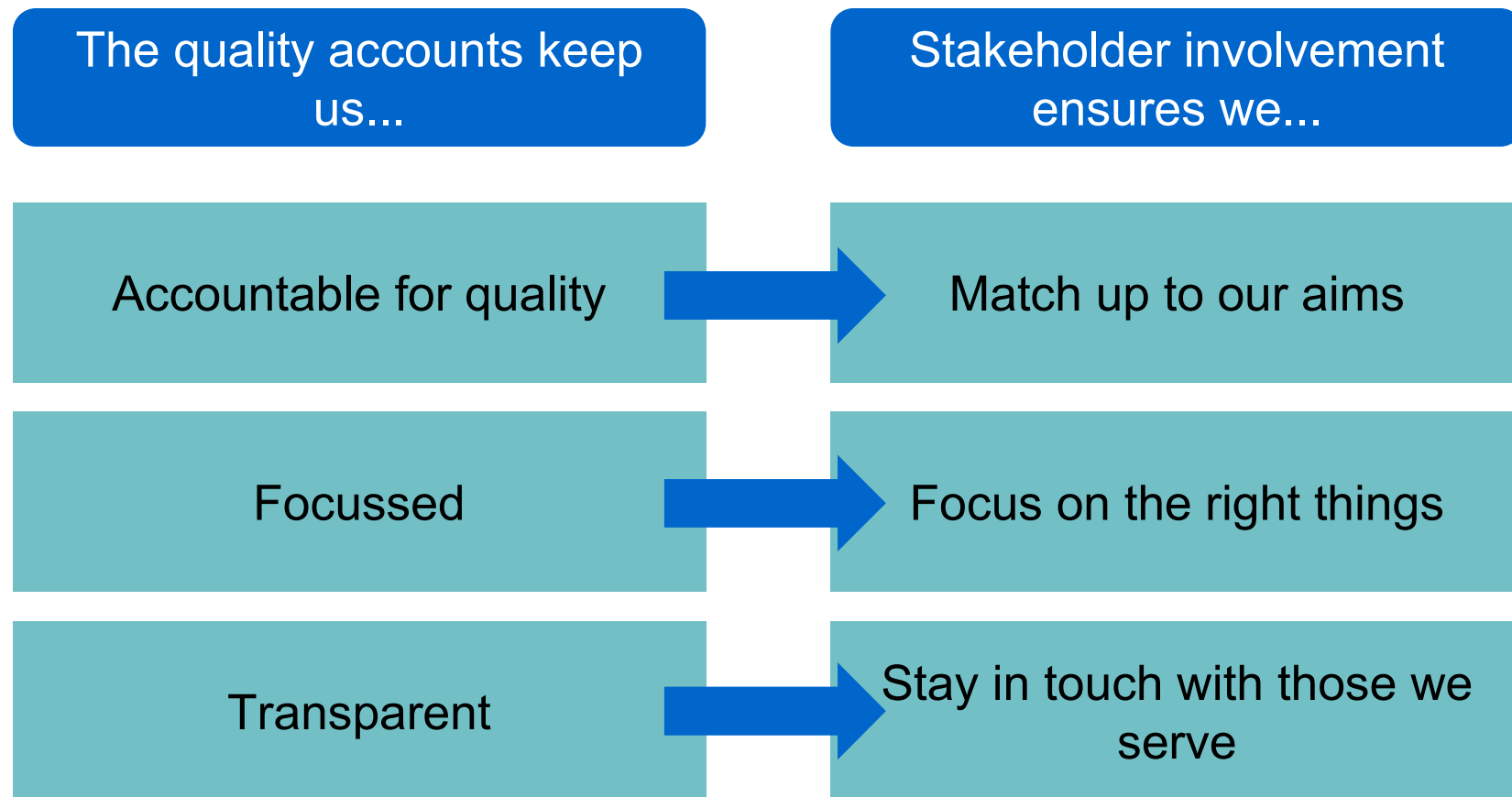
Geraldine Walters  
13 February 2013

Making King's First Choice for patients and staff

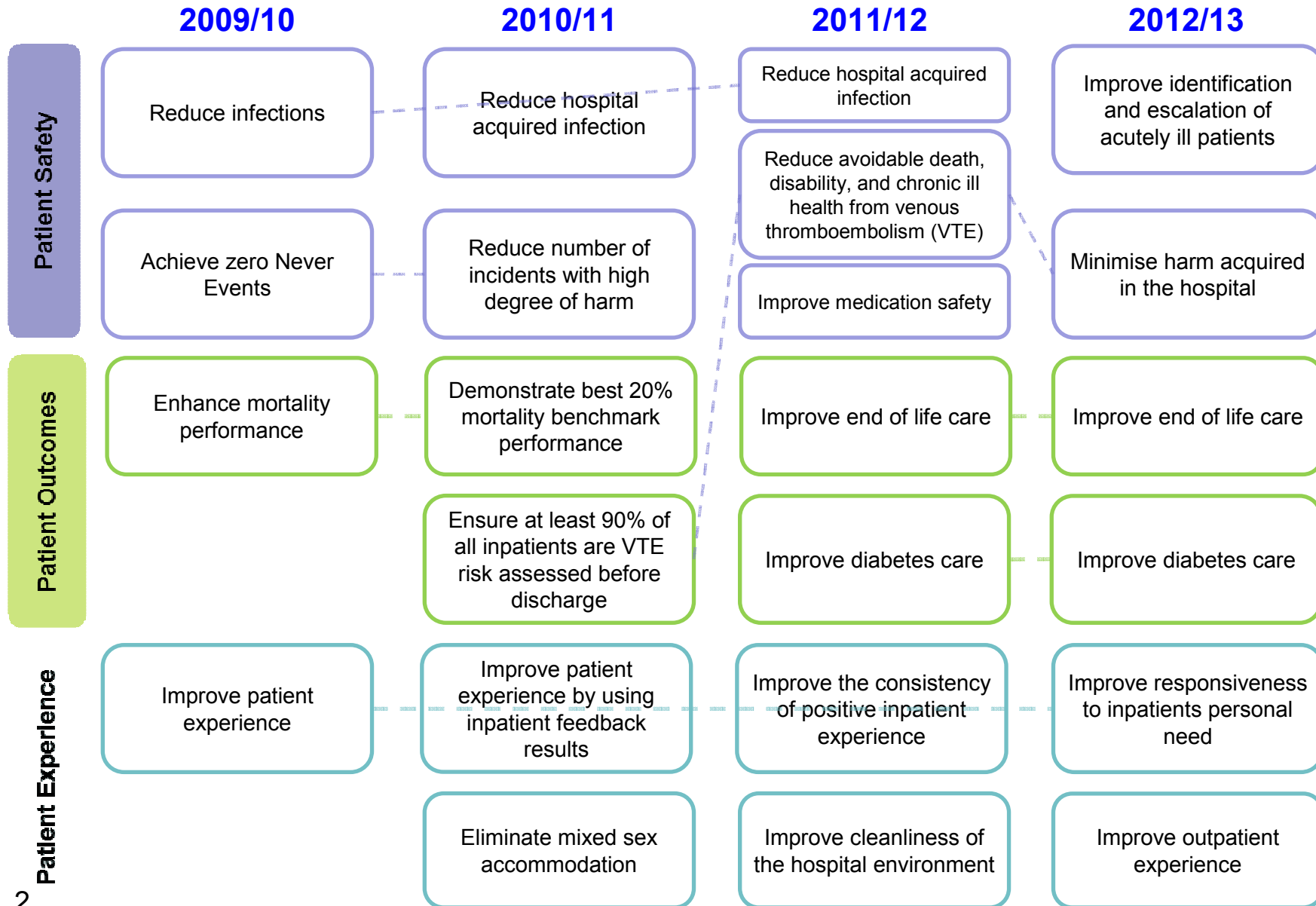


# Quality priorities & accounts

Every year, we develop our Quality Priorities in collaboration with our stakeholders, and publish Quality Accounts based on these.



# Our Priorities in context



# Stakeholder Event 1

Explanation of the event & its purpose

Review of 2012/13 priorities & progress

Explanation of candidate priorities for 2013/14

Stakeholders invited to comment on candidate priorities & make suggestions



Priority	Objective	Target for first 6 months	Results	Status
Improve the identification and escalation of acutely ill patients	<ul style="list-style-type: none"> <li>To improve the identification and escalation of acutely ill patients by establishing a consistent performance framework across the organisation.</li> </ul>	<ul style="list-style-type: none"> <li>Launch Trust scorecard</li> <li>Consolidate Trust initiatives / committees</li> <li>Pilot root cause analysis process</li> <li>Implement 'Wardware' observations tool</li> </ul>	<ul style="list-style-type: none"> <li>On target</li> <li>On target – divisional reporting system in place</li> <li>In place</li> <li>9 wards</li> </ul>	
Minimise harm acquired in hospital	<ul style="list-style-type: none"> <li>Use &amp; broaden the use of the NHS Safety Thermometer &amp; Safety Express</li> </ul>	<ul style="list-style-type: none"> <li>Maintain progress in falls/pressure ulcers</li> <li>90% venous thromboembolism (VTE) assessed</li> <li>90% appropriate prophylaxis</li> <li>75% written information</li> <li>6 wards with Safety surveys</li> <li>10 wards on Safety Express</li> </ul>	<ul style="list-style-type: none"> <li>95.4%</li> <li>94.7%</li> <li>77%</li> <li>Yes</li> <li>Yes</li> </ul>	
Improve diabetes care	<ul style="list-style-type: none"> <li>Build on existing work to meet National Institute for Clinical Excellence quality standards for diabetes</li> </ul>	<ul style="list-style-type: none"> <li>Increase specialist presence</li> <li>Link practitioner scheme</li> <li>Performance framework</li> <li>Progress towards e-insulin sheet &amp; associated blood glucose meter for active decision making</li> <li>Improved insulin safety</li> </ul>	<ul style="list-style-type: none"> <li>Dedicated consultant &amp; specialist nurse</li> <li>Scheme prepared to start in 2013</li> <li>Diabetes dashboard in place</li> <li>Manual electronic record of blood glucose; no meter</li> <li>Improved 2010-2011 (error-free insulin prescription rises from 78.0% to 86.2%; error-free insulin management rises from 74.1% to 79.8%)</li> </ul>	

Priority	Objective	Target for first 6 months	Results	Status
Improve end of life care	<ul style="list-style-type: none"> <li>To build on the work in 2011/12 to improve the coordination of care we give to patients as they approach end of life and achieve the locally agreed CQUIN<sup>1</sup> target.</li> </ul>	<ul style="list-style-type: none"> <li>- 90% discharge letters in 2 days to enable handover of end of life care</li> <li>- Education and training on end of life care</li> <li>- 'Amber care bundle' in 5 areas</li> </ul>	<ul style="list-style-type: none"> <li>- 96.2%</li> <li>- Weekly teaching,</li> <li>- Reached 5 areas</li> </ul>	
Improve responsiveness to inpatients' personal needs	<ul style="list-style-type: none"> <li>To use a similar framework to 2011/12 to achieve the locally agreed CQUIN<sup>1</sup> target for the 'responsiveness to personal needs' composite indicator.</li> </ul>	<ul style="list-style-type: none"> <li>- Identify 3 weakest wards &amp; improve by 3% on basket of survey questions</li> <li>- Identify further 3 wards to focus on</li> </ul>	<ul style="list-style-type: none"> <li>- 5% improvement</li> <li>- Identified Kinnier Wilson, David Marsden &amp; Dawson</li> </ul>	
Improve outpatient experience	<ul style="list-style-type: none"> <li>To roll out an Outpatient feedback survey and achieve focused improvement on key issues identified from our National Outpatient Survey results.</li> </ul>	<ul style="list-style-type: none"> <li>- Launch outpatient survey in Suites 1, 3, 5, 6 &amp; 7</li> <li>- Agree targets for future uptake</li> </ul>	<ul style="list-style-type: none"> <li>- Launched in these areas</li> <li>- Agreed</li> </ul>	

<sup>1</sup>CQUIN = 'Commissioning for Quality and Innovation', a payment framework by which a portion of income providers receive from commissioners is dependent on achieving certain quality targets.

## Outcome of first stakeholder meeting

## Strong support for:

- Effective nursing and medical assessment of inpatients
- Management of the acutely unwell patient

## Some interest in:

- Surgical safety checklist

## Less support for:

- There may be overlap between nurse assessment and **patient falls**. Perhaps falls could be added into the assessment priority if adopted?
- **Diagnostic test result communication** would be likely to be difficult to measure positively:
  - Might be hard to get meaningful data
  - Might be very expensive to measure
- There was little interest in putting forward **VTE**, because:
  - Good historical performance
  - Other avenues to measure

## Strong support for:

- **Dementia:** *focus would be linked with primary care; makes sense*
- **COPD:** *helps to support integrated care and public health*
- **Alcohol:** *supports patient health and wellbeing*

## Some interest in:

- **Cancer staging:** *large numbers of patients presenting acutely*
- **Mental Health of adults with physical illness:** *relates to effective assessment*

## Less support for:

- **Acute Kidney Injury** (no comments)
- **Glaucoma** (no comments)

## Strong support for:

- **Outpatients:** *would impact on a large number of patients*
- **Discharge:** *improving information to patients families and carers*

## Some interest in:

- **AMUs:** *good scope for improvement*

## Less support for:

- **Diabetes:** *felt this would belong in patient outcomes*
- **National CQUIN priority questions** (no comments)

**Patient Safety**

**Management of the acutely unwell patient**

**Surgical Safety Checklist**

**Patient Outcomes**

**Dementia**

**COPD**

**Patient Experience**

**Outpatient Experience**

**Discharge**

This page is intentionally blank.



**HEALTH, ADULT SOCIAL CARE, COMMUNITIES & CITIZENSHIP  
SCRUTINY SUB-COMMITTEE**

**MUNICIPAL YEAR 2012-13**

**AGENDA DISTRIBUTION LIST (OPEN)**

**NOTE:** Original held by Scrutiny Team; all amendments/queries to Julie Timbrell Tel: 020 7525 0514

Name	No of copies	Name	No of copies
<b>Sub-Committee Members</b>		<b>Council Officers</b>	
Councillor Mark Williams (Chair)	1	Romi Bowen, Strategic Director Children & Adult Services	1
Councillor David Noakes (Vice-Chair)	1	Andrew Bland, MD, Southwark Business Support Unit	1
Councillor Denise Capstick	1	Malcolm Hines Southwark Business Support Unit	1
Councillor Norma Gibbes	1	Rosemary Watts, Head of Communication & Engagement	1
Councillor Rebecca Lury	1	Sarah McClinton, Director, Adult Social Care	1
Councillor Eliza Mann	1	Adrian Ward, Head of Performance, Adult Social Care	1
Councillor Right Rev Emmanuel Oyewole	1	Shelley Burke, Head of Overview & Scrutiny	1
<b>Reserves</b>		Sarah Feasey, Legal	1
Councillor Sunil Chopra	1	Chris Page, Principal Cabinet Assistant	1
Councillor Neil Coyle	1	William Summers, Liberal Democrat Political Assistant	1
Councillor Rowenna Davis	1	Julie Timbrell, Scrutiny Team SPARES	10
Councillor Paul Kyriacou	1	<b>External</b>	
Councillor Jonathan Mitchell	1	Rick Henderson, Independent Advocacy Service	1
<b>Other Members</b>		Tom White, Southwark Pensioners' Action Group	1
Councillor Peter John [Leader of the Council]	1	Fiona Subotsky, Southwark LINK	1
Councillor Ian Wingfield [Deputy Leader]	1	Kenneth Hoole, East Dulwich Society	1
Councillor Catherine McDonald [Health & Adult Social Care]	1		
Councillor Catherine Bowman [Chair, OSC]	1		
<b>Health Partners</b>			
Stuart Bell, CE, SLaM NHS Trust	1		
Patrick Gillespie, Service Director, SLaM	1		
Jo Kent, SLAM, Locality Manager, SLaM	1		
Marian Ridley, Guy's & St Thomas' NHS FT	1		
Professor Sir George Alberti, Chair, KCH Hospital NHS Trust	1		
Jacob West, Strategy Director KCH	1		
Julie Gifford, Prog. Manager External Partnerships, GSTT	1		
Geraldine Malone, Guy's & St Thomas's	1		
		<b>Total:</b>	<b>47</b>
		<b>Dated:</b> February 2013	